

# If You Need Urgent Medical Services

## A BETTER ALTERNATIVE TO GOING TO THE EMERGENCY ROOM

When you need medical assistance or have medical questions and can't reach your doctor, Independent Health provides you with options that make it easy to get the care and service you need – when you need it.

- **Call the 24-Hour Medical Help Line\* at 1-888-878-9174 and speak to a nurse about your health concern.**
- Get access to urgent medical services – an alternative to emergency rooms if you are not experiencing a life-threatening condition.
- For the most up-to-date list of Urgent Care Centers, please visit [independenthealth.com](http://independenthealth.com). The facilities listed below are participating with Independent Health as of January 10, 2019.

## ADVANTAGES

- Your doctor is automatically notified to determine appropriate follow-up care.
- Shorter wait times than emergency rooms for non-emergency care.

## URGENT MEDICAL SERVICE PROVIDERS

### AMHERST

#### WellNow Urgent Care

3980 Sheridan Dr.  
Amherst, 14226  
(716) 929-2800  
8 a.m.–8 p.m., 7 days a week.

3190 Niagara Falls Blvd.

Amherst, 14228  
(716) 799-8790  
8 a.m.–8 p.m., 7 days a week.

#### WNY Immediate Care

2099 Niagara Falls Blvd.  
Amherst, 14228  
(716) 564-2273  
Mon.–Fri, 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.  
Holiday hours vary; please call.

### AUBURN

#### WellNow Urgent Care

271 Grant Ave., Ste 100  
Auburn, 13021  
(315) 704-6097  
8 a.m.–8 p.m., 7 days a week.

### BATAVIA

#### WellNow Urgent Care

4189 Veterans Memorial Dr.  
Batavia, 14020  
(585) 201-5598  
8 a.m.–8 p.m., 7 days a week.

#### Genesee Urgent Care

35 Batavia City Ctr.  
Batavia, 14020  
(585) 250-4201  
Mon.–Fri, 9 a.m.–9 p.m.  
Sat./Sun./Holiday, 10 a.m.–6 p.m.

#### United Memorial Batavia Urgent Care

16 Bank St.  
Batavia, 14020  
(585) 815-6715  
Mon.–Fri, 11 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–7 p.m.

### BUFFALO

#### WNY Immediate Care

2497 Delaware Ave.  
Buffalo, 14216  
(716) 874-2273  
Mon.–Fri, 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.  
Holiday hours vary; please call.

### CICERO

#### WellNow Urgent Care

8003 Route 11  
Cicero, 13039  
(315) 288-4006  
8 a.m.–8 p.m., 7 days a week.

### CUBA

#### Cuba Memorial Hospital

140 W. Main St.  
Cuba, 14727  
(585) 968-2000  
Open 24 hours, Mon.–Sun.  
Includes holidays.

### DEPEW

#### WellNow Urgent Care

4827 Transit Rd.  
Depew, 14043  
(716) 771-3394  
8 a.m.–8 p.m., 7 days a week.

### EAST AMHERST

#### WellNow Urgent Care

5965 Transit Rd.  
E. Amherst, 14051  
(716) 362-1093  
8 a.m.–8 p.m., 7 days a week.

### ELMIRA

#### WellNow Urgent Care

830 County Rd. 64  
Elmira, 14903  
(607) 846-2030  
Mon.–Fri, 9 a.m.–9 p.m.  
Sat.–Sun., 9 a.m.–6 p.m.

### FAIRMOUNT

#### WellNow Urgent Care

3504 W. Genesee St.  
Fairmount, 13219  
(315) 401-0754  
8 a.m.–8 p.m., 7 days a week.

### FAIRPORT

#### WellNow Urgent Care

18 Courtney Dr.  
Fairport, 14450  
(585) 421-7537  
8 a.m.–8 p.m., 7 days a week.

### FAYETTEVILLE

#### WellNow Urgent Care

6870 East Genesee St.  
Fayetteville, 13066  
(315) 679-4367  
8 a.m.–8 p.m., 7 days a week.

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## URGENT MEDICAL SERVICE PROVIDERS

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### GENEVA

#### WellNow Urgent Care

1 White Springs Rd.  
Geneva, 14456  
(315) 230-4074  
8 a.m.–8 p.m., 7 days a week.

### GOWANDA

#### Gowanda Urgent Care & Medical Center

34 Commercial St.  
Gowanda, 14070  
(716) 532-8100  
8 a.m.–8 p.m., 7 days a week.

### HUDSON

#### WellNow Urgent Care

446 Fairview Ave., Suite 200  
Hudson, 12534  
(518) 267-3496  
8 a.m.–8 p.m., 7 days a week.

### IRONDEQUOIT

#### WellNow Urgent Care

1238 East Ridge Rd.  
Irondequoit, 14621  
(585) 537-3792  
8 a.m.–8 p.m., 7 days a week.

### ITHACA

#### WellNow Urgent Care

740 South Meadow St.  
Ithaca, 14850  
(607) 319-4563  
Mon.–Fri., 8 a.m.–8 p.m.  
Sat. and Sun., 8 a.m.–5 p.m.

### JAMESTOWN

#### WellNow Urgent Care

Riverwalk Center  
15 S. Main St.  
Jamestown, 14701  
(716) 489-3144  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–2 p.m.

### LAKEWOOD

#### WellNow Urgent Care

390 East Fairmount Ave.  
Lakewood, 14750  
(716) 526-0156  
8 a.m.–8 p.m., 7 days a week.

### LANCASTER

#### WNY Immediate Care

5014 Transit Rd.  
Lancaster, 14043  
(716) 684-2273  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.  
Holiday hours vary; please call.

### LEROY

#### United Memorial LeRoy Urgent Care

8745 Lake Street Rd. (Rte. 19)  
LeRoy, 14482  
(585) 768-4220  
Mon.–Fri., 11 a.m.–7 p.m.  
Sat., Sun. and holidays, 9 a.m.–5 p.m.

### LIVERPOOL

#### WellNow Urgent Care

7375 Oswego Rd., Suite 1  
Liverpool, 13090  
(315) 291-0064  
8 a.m.–8 p.m., 7 days a week.

### LOCKPORT

#### ENH Express Care

5875 S. Transit Rd.  
Lockport, 14094  
(716) 433-9525  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat./Sun./Holiday, 10 a.m.–6 p.m.

### NEWFANE

#### ENH Express Care

2600 William St.  
Newfane, 14108  
(716) 514-5700  
Sat./Sun./Holiday Hours 10 a.m.–6 p.m.

### NIAGARA FALLS

#### WellNow Urgent Care

7432 Niagara Falls Blvd.  
Niagara Falls, 14304  
(716) 371-4260  
8 a.m.–8 p.m., 7 days a week.

#### Niagara Falls Urgent Care

3117 Military Rd.  
Niagara Falls, 14304  
(716) 714-4112  
Mon.–Sat., 9 a.m.–9 p.m.  
Sun., 9 a.m.–3 p.m.

### OLEAN

#### WellNow Urgent Care

921 Wayne St.  
Olean, 14760  
(716) 379-8600  
8 a.m.–8 p.m., 7 days a week.

### ONEIDA

#### WellNow Urgent Care

109 Genesee St.  
Oneida, 13421  
(315) 231-5530  
8 a.m.–8 p.m., 7 days a week.

### ONEONTA

#### WellNow Urgent Care

5001 State Highway 23  
Oneonta, 13820  
(607) 376-5346  
8 a.m.–8 p.m., 7 days a week.

### ORCHARD PARK

#### WellNow Urgent Care

3245 Southwestern Blvd.  
(at Five Corners)  
Orchard Park, 14127  
(716) 362-8777  
8 a.m.–8 p.m., 7 days a week.

### WNY Immediate Care

3050 Orchard Park Rd.  
Orchard Park, 14224  
(716) 675-3700  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.  
Holiday hours vary; please call.

### OSWEGO

#### WellNow Urgent Care

200 E. 1<sup>st</sup> Street  
Oswego, 13216  
(315) 207-7391  
8 a.m.–8 p.m., 7 days a week.

### PLATTSBURGH

#### WellNow Urgent Care

474 Route 3  
Plattsburgh, 12901  
(518) 336-3071  
8 a.m.–8 p.m., 7 days a week.

### ROCHESTER

#### WellNow Urgent Care

3648 Dewey Ave.  
Rochester, 14616  
(585) 786-3503  
8 a.m.–8 p.m., 7 days a week.

### Rochester Immediate Care

*Brighton*  
1881 Monroe Ave.  
Brighton, 14618  
(585) 613-3099  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.

#### *Greece*

2745 West Ridge Rd.  
Greece, 14626  
(585) 225-5252  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.

#### *Henrietta*

2685 East Henrietta Rd.  
Henrietta, 14467  
(585) 444-0058  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.

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## URGENT MEDICAL SERVICE PROVIDERS

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### *Irondequoit*

2701 Culver Rd.  
Rochester, 14662  
(585) 266-4000  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.

### *Penfield*

2226 Penfield Rd., Rte. 441  
Penfield, 14526  
(585) 388-5280  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.

### *Webster*

1065 Ridge Rd.  
Webster, 14580  
(585) 872-2273  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.

### **ROME**

#### **WellNow Urgent Care**

103 West Dominic Rd., Ste 10  
Rome, 13440  
(315) 271-2394  
8 a.m.–8 p.m., 7 days a week.

### **SCHENECTADY/NISKAUNA**

#### **WellNow Urgent Care**

445 Balltown Rd., Ste 1  
Schenectady, 12304  
(518) 387-3566  
8 a.m.–8 p.m., 7 days a week.

### **SPENCERPORT**

#### **Strong Urgent Care**

42 Nichols St.  
Spencerport, 14559  
(585) 349-7094  
9 a.m.–9 p.m., 7 days a week.

### **SYRACUSE**

#### **WellNow Urgent Care**

6227 Thompson Rd.  
Syracuse, 13206  
(315) 937-2007  
8 a.m.–8 p.m., 7 days a week.

### **TONAWANDA**

#### **WellNow Urgent Care**

1751 Sheridan Dr.  
Tonawanda, 14223  
(716) 362-1093  
8 a.m.–8 p.m., 7 days a week.

### **WARSAW**

#### **Wyoming Urgent Care**

76 North Main St.  
Warsaw, 14569  
(585) 786-0101  
Mon.–Fri., 2–7 p.m.  
Sat., 9 a.m.–5 p.m.  
Sun., 9 a.m.–4 p.m.

### **WILLIAMSVILLE**

#### **WNY Immediate Care**

7616 Transit Rd.  
Williamsville, 14221  
(716) 204-2273  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat. and Sun., 9 a.m.–8 p.m.  
Holiday hours vary; please call.

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## SPECIALIZED IMMEDIATE CARE

### **Excelsior Express Orthopaedics**

*(Immediate Care for orthopaedic injuries, such as fractures, sprains and strains.)*

3925 Sheridan Dr.  
Amherst, 14226  
(716) 250-9999  
Mon.–Fri., 8 a.m.–9 p.m.  
Sat., 2 p.m.–7 p.m.  
Closed on Sundays.

10175 Niagara Falls Blvd.  
Niagara Falls, 14304  
(716) 250-9999  
Mon.–Fri., 8 a.m.–9 p.m.  
Sat., 9 a.m.–2 p.m.  
Closed on Sundays.

### **Northtowns Orthopedics**

8750 Transit Rd., Suite 105  
East Amherst, 14051  
(716) 204-2550  
Mon.–Fri., 4 p.m.–8 p.m.  
Sat. and Sun. 12 p.m.–4 p.m.

### **Pediatric & Adolescent Urgent Care of WNY**

*(Pediatric After-Hours Care)*  
1800 Maple Rd., Suite 100  
Williamsville, 14221  
(716) 636-KIDS (5437)  
10 a.m.–10 p.m., 7 days a week.

3055 Southwestern Blvd.  
Orchard Park, 14127  
(716) 636-KIDS (5437)  
Mon.–Fri., 4 p.m.–10 p.m.  
Sat.–Sun. 10 a.m.–10 p.m.

### **UB Orthopaedics & Sports Medicine UBOrthoCare**

*(Immediate Care for orthopaedic injuries, such as fractures, sprains and strains.)*

4949 Harlem Rd.  
Amherst, 14226  
(716) 204-3200  
Mon.–Fri., 9 a.m.–9 p.m.  
Sat., 9 a.m.–4 p.m.  
Closed on Sundays.

6934 Williams Rd., Ste. 600  
Wheatfield, 14304  
(716) 204-3200  
Mon.–Thurs., 8 a.m.–8 p.m.  
Closed Fri.–Sun.

**If you have questions regarding the listed Urgent Care Centers, copays, deductibles or coinsurance, please call a Customer Service Representative at (716) 631-2661 or 1-800-257-2753, Monday–Friday, 8 a.m.–8 p.m.**

[independenthealth.com](http://independenthealth.com)

